HEALTH INFORMATION MANAGEMENT

October 2022



HIM

- Department of 7
 - Manager
 - Three Coders
 - One Release of Information Staff/Clerk I
 - Two Scanning Staff/Clerk II



SCANNING STAFF

Sarah Miller

- HIT Student at IHCC
- Has 27 years of computer experience
- Knowledge of Med Terms

Victoria Hall

- CNA
- Came to us from Davis
 Center
- Has a computer
 engineering degree



Types of Scanning Workflow

- Batch Scanning
 - Done in bulk

Single Doc Scanning

 Individually scanned pages





Types of Scanning Workflow

- Batch Scanning
 - Utilized for documents that don't have a sub-title
 - We use a double person check system to make sure it is getting to the right patient chart
 - Once verified one click of a button it goes to the patient chart



Types of Scanning Workflow

- Single-Doc Scanning
 - Scanned in by individual document type
 - No limit on pages
 - Utilized for placing sub-titles to better describe the document
 - Could be adding a date, or a better description



EXAMPLE

9/6/2022 12:37 CDT - DAV IP OP, Day Surgery, 1156859
 8/9/2022 23:59 CDT - DAV DCMA, Clinic, 1154686
 8/8/2022 23:59 CDT - DAV IP OP, Outpatient, 1154887
 7/27/2022 23:59 CDT - DAV IP OP, Outpatient, 1148398
 7/19/2022 14:45 CDT - DAV IP OP, Day Surgery, 1149819
 5/24/2022 10:38 CDT - DAV IP OP, Day Surgery, 1135174
 3/23/2022 23:59 CDT - DAV IP OP, Outpatient, 111638
 3/18/2022 23:59 CDT - DAV IP OP, Outpatient, 1136217
 2/22/2022 8:54 CST - DAV IP OP, Day Surgery, 1127530

 Billing Authorizations 7/6/2022 14:01 CDT Miller, Sarah A - "Prior Authorization Form"

 Billing Authorizations 7/1/2022 14:02 CDT Miller, Sarah A - "Service Approval-RFA Lumbar Rt"

Result type: Result date: Result status: Result title: Performed by: Verified by: Encounter info: Billing Authorizations July 01, 2022 14:02 CDT Auth (Verified) Service Approval-RFA Lumbar Rt Miller, Sarah A on July 07, 2022 14:04 CDT Miller, Sarah A on July 07, 2022 14:04 CDT 1149819, DAV IP OP, Day Surgery, 7/19/2022 - 7/19/2022





| 1 | Form Description/Title | Form ID | Cerner Document Type | Subject/Subtittle |
|---|---|-------------------|-----------------------|---|
| | Prior Authorization | | | |
| | 185 Prior Authorization Form | 060076 (10/12/21) | Billing Authorization | Prior Authorization (Type of Service) |
| | 186 Service Approvals/Denial Letters | | Billing Authorization | Service Approval/Denial (Type of Service) |
| | 187 Advance Beneficiary Notice of Noncoverage | | Miscellaneous | ABN |





COMMON TYPES OF DOCUMENTS

- Miscellaneous
- Physician order
- Billing authorization
- Electrocardiogram-EKG
- Ambulance note
- Anesthesia record, Post Op Note
- Outside records
- Operative reports (Dr. Floyd)
- PT, OT, ST, Cardiac Rehab
- Sleep Studies



- Anything handwritten or physically signed has to be scanned in
- Many documents need a sub-title
- All of Senior Life Solutions documents are scanned in by their support staff (secured documents)



COMMON TYPES OF DOCUMENTS

- Global Documents
 - Float to the top
 - Quick glance to find

Pon-Encounter

- Release of Information 6/11/2021 15:21 CDT Barker, Nancy
- Release of Information 9/3/2019 12:11 CDT Barker, Nancy
- Release of Information 8/16/2019 7:27 CDT Skinner, Alicia
- Release of Information 7/29/2019 12:46 CDT Skinner, Alicia
- Advance Directive Documents 8/16/2019 10:14 CDT Skinner, Alicia "Personal Representative Desgination"
- Consent Forms 10/17/2019 7:57 CDT Haga, Jami "HIPAA Consent 10172019"

- Types of Global Documents
 - Release of Information sheets
 - Advanced Directives
 - Living Wills / DPOAs
 - Certain Types of Consent Forms
 - Obituaries
 - Legal Documents
 - HIPAA Documents
 - Court Ordered Documents



Drum Roll Please...





Matter Of Fact

 This Year Alone DCHC Has Single-Doc Scanned

• 116,496

- Jan 1, 2022 - Oct 10, 2022

- HIM
- Registration
- Centralized Scheduling
- Rural Health Clinic
- Senior Life Solutions



THANK YOU

• Questions???



